





EL CAPITAN CANYON

CHECK-IN / CHECK-OUT

Check-in is at 4:00PM, check-out is 11:00AM

MAXIMUM OCCUPANCY

Our accommodations range in style and size with a maximum occupancy of 3 to 6 people accordingly.

OUTSIDE GUESTS

Access to the Canyon beyond the Canyon Market is reserved exclusively for our registered guests. Please plan to meet any visitor at the Canyon Market or in the surrounding garden.

Thank you!

PARKING

El Capitan Canyon has adopted a “car-free” policy to maximize guest safety and preserve the natural ambiance of the Canyon.

After checking in, you will be escorted to your accommodations by one of our Kiosk staff. Once you’ve unloaded your belongings, we ask that you park in a designated parking area. When driving through the Canyon, we ask you to observe the 5mph speed limit.

QUIET TIME

Our quiet time begins at 10PM. Out of respect for all of our guests, we have a Zero Tolerance policy. This will be strictly enforced.

POOL HOURS

The pool is open from 10AM to 10PM. No lifeguard is on duty. All glass and breakable items are forbidden in the pool area. Please observe safety signs. Children (12 years and younger) must be supervised by an adult at all times.

MUSIC

No amplified music is allowed in the Canyon.

MOVIES

To preserve the Canyon experience for all of our guests, the airing of outdoor movies at individual sites or common areas is not permitted.

Wi-Fi

El Capitan Canyon is equipped with Wi-Fi.

Guest Network Name: elcapitancanyon

Shared Password: sunshine

WILDLIFE

The Canyon is home to many native species of animals, birds, and insects. Please do not touch or feed the wildlife while you enjoy and observe any local creatures.

We recommend keeping your cabin door closed and food secure to help avoid any unwanted visitors.

NON-SMOKING POLICY

Smoking is not allowed in any accommodations or on the Canyon property.

FIRE SAFETY

Due to the high wildfire risk, we ask you to closely observe and carefully tend to any campfires or BBQ’s that you use. **NEVER LEAVE A CAMPFIRE OR OPEN FLAME UNATTENDED.** Fire regulations dictate that there be no candles or open flame of any kind in any accommodation.

PET POLICY

El Capitan Canyon is a wildlife corridor. For the safety of your pets and the preservation of the Canyon, we have a strict No PET POLICY.

AT YOUR SITE

Camping tents, Slip N Slides, badminton/volleyball nets, and slack lines are strictly prohibited in the Canyon. For everyone’s safety, please take down any hammocks when not in use and absolutely before dark.

CABINS WITH A FIREPLACE

To use the fireplace, first locate the wall-mounted temperature control box. Slide bottom lever to ignite, raise or lower flame and temperature.

ALCOHOL

Alcoholic beverages are allowed in the Canyon but must be transported in closed containers. Beer and wine may be purchased at the Canyon Market. Please drink responsibly. Drinking and driving is strictly forbidden in the Canyon.

BIKING

Bikes are available free of charge for guest use at the Kiosk on a first come, first served basis. Bikes may be checked out for a maximum of two hours at a time. A Driver’s License or ID card is required to check out bikes. In compliance with California state law, anyone 17 years or younger is required to wear a helmet. Adults are encouraged to do the same.

NO DRONE ZONE

Drones are prohibited at El Capitan Canyon in the 500 feet of airspace over the property. This is to prevent any stress on sensitive wildlife and migratory birds or impact another guest’s experience or privacy.

ELECTRIC CAR CHARGING

For information regarding charging an electric vehicle while staying on property, please contact the Kiosk for assistance.

If you have any questions during your stay, please contact us.

IMPORTANT NUMBERS

Lodge (Front Desk/Reservations)

Ph. 805-685-3887, Toll-Free 866-352-2729, Fx 805-968-6772

The Canyon Market: (805) 879-0714

Kiosk (Front Gate): Open 24-Hours, Phone 805-879-0707

Security/Emergency: 11:00PM to 7:00AM 805-717-5409

Email: info@elcapitancanyon.com, **Website:** www.elcapitancanyon.com